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| **Gustavo Taveras** | [gtaveras97@gmail.com](mailto:gtaveras97@gmail.com) • (929) 431-2771[LinkedIn](https://www.linkedin.com/in/gustavotaveras/) • Hartsdale, NY |
| **Qualifications Summary**  *Enthusiastic and detail-oriented individual; combining engineering expertise with strong communication skills to deliver tailored solutions and exceed client expectations. Dedicated to leveraging technical knowledge to drive sales and contribute to business growth.*   |  |  | | --- | --- | | Technical Solutions Development   * Capable of designing tailored technical solutions to meet specific client needs, ensure optimal product performance, and improve customer satisfaction. * Ability to communicate product value and capabilities to clients through compelling technical demonstrations.   Customer Support & Relationship Management   * Deft at providing expert support, addressing technical queries, and ensuring product integration and usage. * Skilled in offering after-sales service; troubleshooting, maintenance, and ongoing technical. | Sales & Business Development   * Proficient in identifying and nurturing potential leads, converting them into long-term clients through effective sales strategies and relationship-building. * Talent for analyzing market trends and competitor activities to develop sales plans and capture new businesses.   Key Strengths   * Instrumental in prioritizing tasks, organizing technical documentation, and fostering safe work environment. * Equipped with strong analytical, interpersonal, project management, and problem-solving skills. | | |

## **Technical Proficiencies**

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| **Version Control Systems:** | Git |
| **Languages:** | HTML, CSS, JavaScript, Ruby, React (projects available on GitHub:  <https://github.com/GustavoTheChamp> ) |

## **Professional Experience**

### **Alpha Prime, Remote 04, 2024 – 07, 2024**

### **Full Stack Developer intern**

Develop and maintain software projects by ensuring robustness and innovation. Enhanced team collaboration and code integrity by implementing industry-leading version control practices. Engineered secure, user-friendly applications, including a state-of-the-art, hack-free Image Vault, ensuring top-notch data protection. Crafted visually stunning and highly responsive websites using HTML, CSS, Bootstrap, JavaScript, and TypeScript, elevating user engagement. Expertly utilized advanced JavaScript, including ES6/ES7 features and DOM manipulation, to create interactive and seamless user experiences. Architected sophisticated applications with Angular, focusing on efficient component integration, powerful services, and intuitive routing. Implemented real-time data synchronization and robust authentication using Supabase, leveraging AWS for scalable and reliable storage solutions.

### **SWBOCES | Harrison, NY 2022 – Present**

### **Jr. Network Specialist**

Supervise implementation and management of JAMF Pro to improve device management efficiency across seven locations. Ensure accurate tracking and accountability through technology inventory maintenance. Address and fix various hardware and software problems to enhance network connectivity and system reliability. Deliver thorough training and technical assistance to promote cooperative and informed work environment.

* Spearheaded implementation of first managed Apple devices in Port Chester School District by using JAMF Pro.

### **Monroe College | Bronx, NY 2021**

### **Help Desk Technician**

Employed remote support tools to identify and resolve user problems. Administered server accounts and configured mobile devices to support academic operations. Optimized user experience by providing remote support and troubleshooting.

### **R.A.I.N. Total Care Inc. | Bronx, NY 2021**

### **IT Intern**

Delivered IT support across 17 sites to increase system reliability and user satisfaction. Developed and instituted remote support protocols to streamline issue resolution processes. Enhanced organizational integrity by accurately documenting accounts and devices.

## **Education & Credentials**

### **Bachelor of Science in Cybersecurity**

Monroe College | Bronx, NY

### **Certified Fullstack Developer**

Alpha Prime | 2024

## **Awards**

President's Honor List | Fall 2020 | Monroe College

ACE Mentorship Program Award for Completion | 2018 | ACE Mentorship Program

Certificate of Achievement | 2016 | Bronx Engineering and Technology Academy

Citizenship Certification | 2016 | Bronx Engineering and Technology Academy